



Whistleblowing Referent and Contacts

Each whistleblowing channel is under the responsibility of a Whistleblowing Referent who is in charge of collecting and handling reports.

Staff and external third parties can escalate issues and their concerns through the following channels:

Group and Regional Whistleblowing Channel

You can access the BNP Paribas Whistleblowing Platform by clicking the link:

bnpparibaswhistleblowingplatform.ethicspoint.com or copying it into your web browser.

Once you access the website, you will be taken to the "Welcome" page. At the "Welcome" page, click on "Report on-line" and you will be taken to the "Report your Concern on-line" page.

At the "Report your Concern on-line" page, click on "I want to report on other matters" and you will be taken to the Compliance whistleblowing page. From the dropdown entitled, "To Make a Report Online", select the country where you are located, the country where the violation took place and the Business Line/Function in which the violation took place.

This will allow to select if authorized by local regulation your preferred reporting channels (local/territory channel, Business Line channel, Group/Operational Perimeter channel) and route the case to this channel. Follow the reporting instructions until you are able to submit your report for review.

When you submit the report, you will be issued a Report Key. Please write it down and keep it in a safe place. We ask you to use this Report Key along with the password of your choosing to return to BNP Paribas Whistleblowing Platform in 5-6 business days. By returning in 5-6 business days, you will have the opportunity to review any Follow-up Questions or submit more information about this report.

Local Channel

Mr. Amol Apte Ms. Benaifer Singpurwalla BNP Paribas Bank branch	BNP Paribas 1 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai – 400 051. Telephone : 022 61965244 Email : india.compliance.whistleblowing@asia.bnpparibas.com
Ms. Shirley Palli BNP Paribas India Solutions Pvt. Ltd.	BNP Paribas Nirlon Knowledge Park, Block B3, 8th Floor, Pahadi Village, Off Western Express Highway, Goregaon (East), Mumbai – 400063, Maharashtra Telephone : 022 627 12600 / 91-22-62710823



	Email 1: indiaservices.compliance.whistleblowing@asia.bnpparibas.com Email 2 : shirly.palli@asia.bnpparibas.com
Mr. Subas Jaiganesh BNP Paribas India Solutions Pvt. Ltd.	BNP Paribas Centre Point II, No.8-11 Ekkaduthangal Road, Guindy, Chennai – 600 032 Telephone : 022 627 12600 / 91-44-71123219 Email 1: indiaservices.compliance.whistleblowing@asia.bnpparibas.com Email 2 : Jaiganesh.subas@asia.bnpparibas.com

This phone line will be directed to an automated answering service where Compliance will check regularly for messages and the phone line will be recorded.

"This system is not intended to deal with commercial complaints, which are processed in dedicated separate channels in accordance with the regulations in force"

[Reserve Bank of India \(link\)](#)

Protected Disclosures Scheme for Private Sector and Foreign banks

RBI/2006-2007/328 DO DBS .FrMC No. BC 5 /23.02.011 /2006-07 dated April 18, 2007

Procedure for lodging the complaint under the Scheme

The complaint should be sent in a closed / secured envelope. The envelope should be addressed to :
The Chief General Manager,
Reserve Bank of India,
Department of Banking Supervision,
Fraud Monitoring Cell, Third Floor,
World Trade Centre, Centre 1,
Cuffe Parade, Mumbai 400 005.

The envelope should be superscribed "Complaint under Protected Disclosures Scheme for Banks"

Complaints can be made through e-mail also giving full details. For this purpose, a specific [e-mail address](#) has been created by RBI.