

**BNP PARIBAS**The bank
for a changing
world**Escalation**

Details	Contact Person	Address	Contact No.	Email Id	Working Hours
Designated Depository Participant (DDP)	Sachin Tulsan	BNP Paribas House, 1 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai - 400051	+91 22 61964256	sachin.tulsan@asia.bnpparibas.com	9.00 a.m. to 6.30 p.m.
Depository Services	Amit Sane	BNP Paribas House, 1 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai - 400051	+91 22 65216224	amit.sane@asia.bnpparibas.com	9.00 a.m. to 6.30 p.m.
Custody Services	Viral Thakar	BNP Paribas House, 1 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai - 400051	+91 22 61965077	viral.thakar@asia.bnpparibas.com	9.00 a.m. to 6.30 p.m.

Head of Client Services and Client Delivery	Mihir Ponda	BNP Paribas House, 1 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai - 400051	+91 22 61964605	mihir.ponda@asia.bnpparibas.com	9.00 a.m. to 6.30 p.m.
Compliance Officer (Securities Services)	Roshan Shetty	BNP Paribas House, 1 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai – 400051	+91 22 33704000	roshan.shetty@asia.bnpparibas.com	9.00 a.m. to 6.30 p.m.
CEO (Location Head of BNP Paribas Securities Services)	Dodla Rohit Reddy	BNP Paribas House, 1 North Avenue, Maker Maxity, Bandra Kurla Complex, Bandra East, Mumbai - 400051	022- 61964510	dodlarohit.reddy@asia.bnpparibas.com	9.00 a.m. to 6.30 p.m.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with NSDL at <https://investor.nsdl.com/portal/en/home> or SEBI at <https://scores.sebi.gov.in/>.

Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal. Clients may choose grievance resolution through smart online dispute resolution (ODR) portal <https://smartodr.in/login> after exhausting all available options (lodging complaint directly / SCORES portal) for further resolution of the grievance.